

CA, AZ, NV

APPLICATION FOR MANAGED CARE ERRORS AND OMISSIONS LIABILITY POLICY

NOTICE: THE POLICY FOR WHICH THIS APPLICATION IS MADE APPLIES, SUBJECT TO ITS TERMS, ONLY TO "CLAIMS" THAT ARE FIRST MADE AGAINST THE "INSURED" DURING THE "POLICY PERIOD" AND ARE REPORTED TO THE UNDERWRITER IN WRITING DURING THE "POLICY PERIOD" OR WITHIN THE TIME PERIOD SET FORTH IN THE POLICY, OR TO "CLAIMS" THAT ARE FIRST MADE AGAINST THE "INSURED" DURING THE EXTENDED REPORTING PERIOD, IF APPLICABLE, AND REPORTED TO THE UNDERWRITER IN WRITING DURING THE EXTENDED REPORTING PERIOD OR WITHIN THE TIME PERIOD SET FORTH IN THE POLICY. THE LIMIT OF LIABILITY AVAILABLE TO PAY DAMAGES, SETTLEMENTS, OR JUDGMENTS SHALL BE REDUCED AND MAY BE EXHAUSTED BY "DEFENSE EXPENSES," AND "DEFENSE EXPENSES" SHALL BE APPLIED AGAINST THE RETENTION. READ THE ENTIRE APPLICATION BEFORE SIGNING.

ALL APPLICANTS MUST COMPLETE PART I OF THIS APPLICATION. PART I. GENERAL INFORMATION, OPERATIONS, AND STRUCTURE 1. a) Name of Applicant: (Note: Wherever used, "Applicant" means this entity and any other entities listed in response to Question 3.) b) Address: State: ∠IP:______Telephone Number(___)____ State: ____ZIP:___ City: Website: c) Contact person and title: ______ Telephone Number(___)____ d) Name of risk manager (if different than contact person): Email address: 2. a) Applicant is: For-Profit Corp. ☐ Not-for-Profit Tax-Exempt Corp. □ Not-for-Profit Taxable Corp. ☐ Limited Liability Company □ Partnership □ Joint Venture ⊔ Other (describe): _____ b) Date of incorporation: _____ Date operations began: _____ c) State(s) where **Applicant** operates:

3. If coverage is desired for any other entities (e.g., subsidiaries, joint ventures, or partnerships), please list each such entity below. If required, list additional entities on a separate attachment. (Attach additional information, if necessary.) Please note that coverage for such entities is not automatically available; the terms and conditions of the policy, if issued, will determine actual coverage.

Name and Address	Relationship to Applicant	Description of Operations	Tax Status	Percent Owned

4.	Ар	` '.	⊩MSO w Organization	☐ Combine ☐ Medical ☐ Peer Re	Group or	
5.	a)	Is the Applicant licensed by federal, state, or local government:			☐ Yes	11 No
	b)	Is the Applicant accredited or certified by any organiz Committee for Quality Assurance (NCQA), URAC or a If "Yes," identify the accrediting or certifying organization accreditation:	ny state or federal agency on(s) and expiration date c	?	□ Yes	□ No
	c)	Has the Applicant's license, certification, or accredita suspended, revoked, or granted subject to any conting If "Yes," please explain:	encies or recommendation		Yes	No
6.	RE	VENUES:	Last 12 Months	Next 12	Months (est.)
	a)	Total Gross Revenues: If this revenue number does not match that in the attached audited financials, please explain why.				
	b)	Total Gross Revenues from ASO/TPA enrollees:			· · · · · · · · · · · · · · · · · · ·	
	c)	Percent of Gross Revenues from "at risk" agreements: (Note: Wherever used, "at risk" means capitation, withhold or bonus.)	-			
7.	EN	ROLLMENT:				
	(1	al number of enrollees: Note: Wherever used, "enrollees" means covered lives ot just covered employees and not member months.) enrollees are in more than one state, provide reakdown by state on a separate attachment.				
	a)	Number of enrollees in managed care plan(s):				
	b)	Number of enrollees in non-managed care plan(s):				
	c)	Number of enrollees for whom the Applicant is providing ASO/TPA services only:				
8.	HE	ALTH CARE PROVIDER:				
	a)	Total number of physicians under contract:				
		(1) Number of employed physicians:				
		(2) Number of independent contractor physicians:	***			
	b)	Total number of non-physician health care professionals under contract:				
	c)	Total number of hospitals under contract:				
	d)	Total number of other facilities under contract (e.g., clinics, nursing homes, laboratories, pharmacies):				

e)	(physicians, hospitals, and others) maintain medical malpractice insurance with minimum limits of \$1,000,000/\$3,000,000? If "No," what minimum limits are required?							l N o
f)				ensation or partic tracts.				care
g) 9. Ple	responsibilit care provide	y for overseeing ers?	the quality o	ements in which to of the services pro cance/reinsurance	ovided by the he	ealth		∣ No
	ype of overage	Insurance Carrier(s)	Limits	Deductible/ Retention	Premium	Policy Period	If Claims Retroac	tive
Medio Malpi	cal ractice*							
D&O*								
Fiduc	iary*				·			
Stop	Loss*							
Insol	vency*							
Fideli	ty*							
Gene	ral Liability					**************************************		
Other								
* Would	d the Applica	int be interested	l in proposals	for these covera	ges?		Yes	No
10. a) b)	Total number Total number Total number Total number As an attachentities that	nment to this Ap	common sha common shareholders: _ ares owned plication, plea cr control, or h	by the Applicant ase provide the nave stated the in	ames and num	ber of shares fo	or all persons	or more
c)	Have there I	been any chang nt within the pas	es in the App t 3 years for i	plicant's board or reasons other tha	n death or retire	ement?	_ Yes _	. No
d)	Number of A	Applicant's:	Full-time em Part-time en	iployees: nployees:				
e)				in the past 36 mo y of the following				
	(1) Merger,	acquisition, or o	consolidation	with another enti	ty?		Yes	No

		(2)	ordinary course of business?	rry assets or stock, other	man in me	0	Yes	. 1	No
		(3)	Any registration for a public offering	or private placement of	securities?		Yes		No
		(4)	Any joint ventures?			П	Yes		No
		(5)	Any new business activities or servi	ces?		E	Yes	П	No
		(6)	Any new Medicare or Medicaid conf	tracts?		n	Yes	[]	No
		If "\ eith	es" to any of the above, please explorer here or as an attachment to this A		sential terms of			on	
11.	List	the	primary professional groups or asso	ciations to which the Ap	plicant belongs	3 :			
12.	AN ⁻	TITF	RUST MARKET POSITION:					·	
	a)	of p	es the Applicant contract with more practice (including without limitation phin its geographical service area? Yes," please explain:	orimary care, family prac	tice, or any spec	cialty)	Yes –	Ü	No
	b)	ser	the Applicant's members control movices within its geographic service ar Yes," please explain:	rea?			Yes –		No
	c)		es Applicant have exclusive contractividers?	ts with any physicians, h	ospitals or othe		Yes		No
	d)	me	s the Applicant obtained advice from rgers, acquisitions and network deve Yes," please specify firm name	elopment)?			Yes -	L	No
	e)	con	s the Applicant received an opinion firming that their activities (such as c violate antitrust laws?			will .	Yes		No
	f)		es the Applicant have any provider a sing clauses?	agreements that contain	"Most Favored"		Yes		No
	g)	Doe	es the Applicant have any provider a	agreements that contain	non-compete cl	lauses?	Yes		No
13.	ACT	ΓΙVΙ	TIES OR SERVICES:						
	or ir	nten	indicate those managed care activition ds to begin performing or subcontractered):						
	ne (civity or Service	<u>Yes</u>	<u>No</u>	Yes, For Others <u>For Fee</u>			
		a)	Credentialing or peer review of health care providers	⊔ (Complete Part II)	ŭ	⊔ (Comple	te Par	t II)	
		b)	Utilization review	(Complete Part III)	£1	□ (Comple	te Parl	: III)	

		c)	Drafting practice guidelines/ critical pathways	11	: 1		
		d)	Case management	11	1		
		e)	Disease management				
		f)	Handling and adjusting of enrollees' health care benefit claims	☐ (Complete Part IV)	EI .	⊟ (Complete	Part IV)
		g)	Application or enrollment processing for enrollees of health care plans	ET.	<u>(1</u>		
		h)	Billing/other processing of enrollees' claims under health careplans	4.1			
		i)	Advertising, marketing, or selling health care plans/products	(Complete Part V)	[]	(Complete	Part V)
		j)	Establishing health care provider networks to provide managed care				
		k)	Actuarial services for health care plans				
		I)	Assisting customers in securing reinsurance	<u>.</u>			
		m)	Services for automobile liability or dis	sability plans (please de	escribe):		****
		n)	Third party administration (TPA) serv	rices for health care pla	ns (please descr	ibe):	
		0)	Employee Assistance Program (EAP) services (please desc	cribe):		
		p)	Nurse call line (please describe):				,
		q)	Any other services (please describe):				
14.	RIS	SK N	IANAGEMENT:				
	a)	app	es the Applicant have a formal risk moroach to avoiding situations that mighter," please explain:	it give rise to a claim)?			es 🗆 No
	b)	om	es the Applicant have someone design budsman (i.e., someone who investign to a certain level)?			Э у	es 🗆 No
	c)	whi	es the Applicant have contracts with a ch the Applicant assumes any of the sision-making?			or	es 🗆 No

	ре 16. а)			Subcontractor:		Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? e) HIPAA: (1) Does the Applicant have a Privacy Officer? (2) Does the Applicant established a HIPAA team? (3) Has the Applicant conducted a HIPAA risk analysis? (4) Has the Applicant modified its policies and procedures such that they are consistent with the elements of HIPAA? (5) Has the Applicant conducted HIPAA privacy training? (6) Has the Applicant conducted HIPAA privacy training? (7) Is employee and vendor adherence to confidentiality requirements audited? (8) Does the Applicant have a plan for ongoing HIPAA privacy training? (9) Does the Applicant have a plan for ongoing HIPAA privacy training? (9) Does the Applicant have a policy and procedure to address the responsibilities of its "Business Partners" under HIPAA? (1) Does the Applicant have a written Corporate Compliance program? If "Yes," how long has it been in place? (2) Does the Applicant have an employee hotline as a part of the Compliance program? If "Yes," how many calls per month are made to the hotline? APPLICANT: PLEASE COMPLETE THE FOLLOWING SECTIONS WHICH CORRESPONDING SECTIONS AF INDICATED, PLEASE PROCEED TO PART VI. PART II. CREDENTIALING OR PROVIDER SELECTION OF HEALTH CARE PROVIDERS 15. Total revenue for credentialing/peer review services Last 12 months SUbcontractor: Yes ING Next 12 months Subcontractor: Yes ING Applicant: Subcontractor Yes ING	pe	Wh		Subcontractor:		Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? e) HIPAA: (1) Does the Applicant have a Privacy Officer? (2) Does the Applicant have a Security Officer? (3) Has the Applicant established a HIPAA risk analysis? (4) Has the Applicant conducted a HIPAA risk analysis? (5) Has the Applicant modified its policies and procedures such that they are consistent with the elements of HIPAA? (6) Has the Applicant conducted HIPAA privacy training? (7) Is employee and vendor adherence to confidentiality requirements audited? (8) Does the Applicant have a plan for ongoing HIPAA privacy training? (9) Does the Applicant have a policy and procedure to address the responsibilities of its "Business Partners" under HIPAA? (1) Does the Applicant have a written Corporate Compliance program? (2) Does the Applicant have a memployee hotline as a part of the Compliance program? (1) Does the Applicant have an employee hotline as a part of the Compliance program? (2) Does the Applicant have an employee hotline as a part of the Compliance program? (2) Does the Applicant have an employee hotline as a part of the Compliance program? (2) Does the Applicant have an employee hotline as a part of the Compliance program? (3) No APPLICANT: PLEASE COMPLETE THE FOLLOWING SECTIONS WHICH CORRESPOND AR INDICATED, PLEASE PROCEED TO PART VI.			o does the credentialing of contracted health care providers?	Applicant:	- 1	Yes	(1	Nc
or processing of claims to any organization where the subcontracted services are performed outside of the United States? e) HIPAA: (1) Does the Applicant have a Privacy Officer? (2) Does the Applicant have a Security Officer? (3) Has the Applicant established a HIPAA team? (4) Has the Applicant conducted a HIPAA risk analysis? (5) Has the Applicant modified its policies and procedures such that they are consistent with the elements of HIPAA? (6) Has the Applicant conducted HIPAA privacy training? (7) Is employee and vendor adherence to confidentiality requirements audited? (8) Does the Applicant have a plan for ongoing HIPAA privacy training? (9) Does the Applicant have a policy and procedure to address the responsibilities of its "Business Partners" under HIPAA? f) Compliance: (1) Does the Applicant have a written Corporate Compliance program? If "Yes," how long has it been in place? (2) Does the Applicant have an employee hotline as a part of the Compliance program? If "Yes," how many calls per month are made to the hotline? APPLICANT: PLEASE COMPLETE THE FOLLOWING SECTIONS WHICH CORRESPOND AR INDICATED, PLEASE PROCEED TO PART VI.				Last 12 months	<u>Ne</u> \$ _	xt 12	mo	nth
or processing of claims to any organization where the subcontracted services are performed outside of the United States? e) HIPAA: (1) Does the Applicant have a Privacy Officer? (2) Does the Applicant have a Security Officer? (3) Has the Applicant established a HIPAA team? (4) Has the Applicant conducted a HIPAA risk analysis? (5) Has the Applicant modified its policies and procedures such that they are consistent with the elements of HIPAA? (6) Has the Applicant conducted HIPAA privacy training? (7) Is employee and vendor adherence to confidentiality requirements audited? (8) Does the Applicant have a plan for ongoing HIPAA privacy training? (9) Does the Applicant have a policy and procedure to address the responsibilities of its "Business Partners" under HIPAA? f) Compliance: (1) Does the Applicant have a written Corporate Compliance program? If "Yes," how long has it been in place? (2) Does the Applicant have an employee hotline as a part of the Compliance program? If "Yes," how many calls per month are made to the hotline? APPLICANT: PLEASE COMPLETE THE FOLLOWING SECTIONS WHICH CORRESPONDING SECTIONS AF	PART	ГII.	CREDENTIALING OR PROVIDER SELECTION OF HEA	LTH CARE PROVIDER	RS	le-Headen been personal		
or processing of claims to any organization where the subcontracted services are performed outside of the United States? e) HIPAA: (1) Does the Applicant have a Privacy Officer? (2) Does the Applicant have a Security Officer? (3) Has the Applicant established a HIPAA team? (4) Has the Applicant conducted a HIPAA risk analysis? (5) Has the Applicant modified its policies and procedures such that they are consistent with the elements of HIPAA? (6) Has the Applicant conducted HIPAA privacy training? (7) Is employee and vendor adherence to confidentiality requirements audited? (8) Does the Applicant have a plan for ongoing HIPAA privacy training? (9) Does the Applicant have a policy and procedure to address the responsibilities of its "Business Partners" under HIPAA? f) Compliance: (1) Does the Applicant have a written Corporate Compliance program? If "Yes," how long has it been in place? (2) Does the Applicant have an employee hotline as a part of the Compliance program? If "Yes," how many calls per month are made to the hotline? APPLICANT: PLEASE COMPLETE THE FOLLOWING SECTIONS WHICH CORRESPOND	· · · · ·	YES			EC	1101	vs 	AF
or processing of claims to any organization where the subcontracted services are performed outside of the United States? Yes No								
or processing of claims to any organization where the subcontracted services are performed outside of the United States? Yes No			, , , , , , , , , , , , , , , , , , , ,					
or processing of claims to any organization where the subcontracted services are performed outside of the United States? Yes No		(2)	program?	e Compliance		Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? Yes No		(1)				Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? Yes No	f)							
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or processing of claims to any organization where the subcontracted services are performed outside of the United States? Yes No				· ·		Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? e) HIPAA: (1) Does the Applicant have a Privacy Officer? (2) Does the Applicant have a Security Officer? (3) Has the Applicant established a HIPAA team? (4) Has the Applicant conducted a HIPAA risk analysis? (5) Has the Applicant modified its policies and procedures such that they are consistent with the elements of HIPAA?		(7)				Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? Prescription No. (1) Does the Applicant have a Privacy Officer? (2) Does the Applicant have a Security Officer? (3) Has the Applicant established a HIPAA team? (4) Has the Applicant conducted a HIPAA risk analysis? (5) Has the Applicant modified its policies and procedures such that they are consistent		(6)	Has the Applicant conducted HIPAA privacy training?			Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? e) HIPAA: (1) Does the Applicant have a Privacy Officer? (2) Does the Applicant have a Security Officer? (3) Has the Applicant established a HIPAA team? Or processing of claims to any organization where the subcontracted services are performed outside services are performed outside of the United States? Or possible Privacy Officer?		(5)	· · · · · · · · · · · · · · · · · · ·	that they are consisten		Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? e) HIPAA: (1) Does the Applicant have a Privacy Officer? Does the Applicant have a Security Officer? Yes No		(4)	Has the Applicant conducted a HIPAA risk analysis?			Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? HIPAA: (1) Does the Applicant have a Privacy Officer?		(3)	Has the Applicant established a HIPAA team?			Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States? HIPAA:		(2)	Does the Applicant have a Security Officer?			Yes		No
or processing of claims to any organization where the subcontracted services are performed outside of the United States?		(1)	Does the Applicant have a Privacy Officer?			Yes		No
or processing of claims to any organization where the subcontracted services are	e)	HIF	PAA:					
		or p	rocessing of claims to any organization where the subcontracted			Yes		No

		(2) Is subcontractor required to maintain errors and omissions insurance?		Yes		No
		(3) What minimum limits are required?				
		(4) Does the Applicant indemnify the subcontractor?		Yes	ũ	No
		(5) Does the subcontractor indemnify the Applicant ?		Yes	0	No
17.	cre	es the Applicant have written policies and procedures in place for provider selection, dentialing, re-credentialing, and making decisions which adversely affect a provider's dentials?	£.1	Yes	: 1	No
	a)	Do the written credentialing procedures follow JCAHO or NCQA standards and comply with all applicable laws?	f. '	Yes	- 1	No
	b)	Are the procedures given to health care providers?	F 1	Yes	1	No
	c)	Is legal counsel consulted before any recommendation or decision which adversely affects a provider's privileges or credentials becomes final?		Yes		No
	d)	Are all providers offered a hearing or appeal prior to termination? If "No," please explain:	***	Yes	:	No
	e)	Are grounds for termination of providers clearly expressed by Applicant in its contracts?	J	Yes	U	No
	f)	What group has the final authority for credentialing or provider selection? Board of Directors or Trustees: Committee: Other:	П	Yes Yes Yes		No No No
18.	Pro	es the Applicant query the National Practitioner Data Bank, Healthcare Integrity and otection Data Bank or the Federal or State Medical Boards as part of the credentialing ocess?		Yes		No
19.	Нο	w often does the Applicant re-credential contracted health care providers?				
20.		es the Applicant perform on-site visits of contracted health care providers? Yes," how often?		Yes	IJ	No
21.	or p	es the Applicant restrict the practice of any health care provider who has a mental physical disorder which may impair his/her ability to practice? Yes," please explain:		Yes	J	No
22.	last	ve any providers been removed or disqualified from the Applicant's panel in the t 12 months? Yes," a) How many for credentialing or professional conduct reasons?	_]	Yes	١	No
		b) How many for reasons other than professional competence?				
		c) Is complete documentation maintained on all terminations?		Yes	=	No
ΡΑ	RT	III. UTILIZATION REVIEW				

23. a) Please specify number or percentage (%) of enrollees by type of payor. If utilization review services are performed for others for a fee, indicate amount or percentage (%) of revenue generated by type of payor.

Type of Payor	No. /% Enrollees Last 12 Months	No./% Enrollees Next 12 Months	Amt./% Revenue Last 12 Months	Amt./% Revenue Next 12 Months
Private (non-government) employer plans or trusts				
Government employer plans				
Union plans				
Medicare or Medicaid plans				
Other				

	D)	for others for a fee:	Last 12 months	Next 12	months
			\$	\$	
24.	a)	Who does utilization review?	Applicant: Subcontractor: Other:	Yes Yes Yes	.⊨ No
	b)	Percentage of benefits denied/avoided in the utilization (1) Last 12 months (actual):% (2) Nex	review process (e.g. denial rate): xt 12 months (projected):		_%
	c)	Number of full-time equivalent (FTE) reviewers: Number of part-time equivalent (PTE) reviewers:			
	d)	If utilization review is subcontracted:			
		(1) Does the Applicant review or audit the process?		Yes	_ l No
		(2) Is the subcontractor required to maintain errors and	omissions insurance?	Yes	□ No
		(3) What minimum limits are required?			
		(4) Does the Applicant indemnify the subcontractor?		☐ Yes	□ No
		(5) Does the subcontractor indemnify the Applicant ?		□ Yes	□ No
	e)	Does the Applicant have written policies and procedure including for denials and appeals?	es for utilization review,	□ Yes	□No
		If "Yes," do such policies and procedures follow NCQA with all applicable laws?	or URAC standards and comply	⊔ Yes	_
	f)	Are claim denial and appeal procedures explained in wr the identity of the person who makes decisions regarding		_ Yes	□ No
	g)	Does a physician review all proposed denials of benefits denial?	s prior to issuance of the	∃ Yes	□ No
	h)	Are external reviewers involved in the final level of revie	w before appeal?	☐ Yes	□ No
	i)	Is legal counsel consulted when considering appeals?		□ Yes	□ No
	i)	Does the Applicant have a "fast track" appeal system r postponement of benefit procedures for organ transplar may severely impair the quality of life for an enrollee if r	its or any other procedure which	□ Yes	. D No

	k) How long does the Applicant maintain documentation regarding a denial?							
	l)	Does the Applicant use practice guidelines as particles of "Yes," do guidelines state in writing that physicial				Yes Yes		No No
	m)	Does the Applicant utilize profit sharing, risk sha compensation arrangements with utilization review		ncial incentives in its		Yes	П	No
	n)	Does the Applicant utilize the same specialty rev	views for benefit/o	coverage denials?		Yes	1.11	l o
	0)	Does the Applicant adhere to government mand the states where it operates?	ated external rev	iew requirements in		Yes		No
	p)	Does the Applicant have an external review procreview is not mandated?	cess in those stat	es where external		Yes	- and	No
q) What percentage of decisions which go through the external review process are ultimately decided in favor of the enrollee? (1) Last 12 months (actual):% (2) Next 12 months (projected):% 25. Attach a sample copy of a utilization review denial letter (with the identity of the enrollee removed).								
PΑ	RT	IV. HANDLING AND ADJUSTING OF ENRO	OLLEES' HEAL	TH CARE BENEFIT CL	.AIN	IS	· · · · · · · · · · · · · · · · · · ·	
26.		al revenue for claims handling and adjusting vices performed for others for a fee:	Last 12 months	Next 12	<u>mc</u>	<u>nths</u>		
		•						
27.		Number of claims processed:						
27.		·						
27.	a)	Number of claims processed:						
27.	a) b)	Number of claims processed: Number of FTE claim adjusters:		%			, o	
27.	a)b)c)d)	Number of claims processed: Number of FTE claim adjusters: Number or percentage of PTE claim adjusters:	or health care ber			Yes Yes Yes		No No No
27.	a)b)c)d)	Number of claims processed: Number of FTE claim adjusters: Number or percentage of PTE claim adjusters: Percentage of claims denied:	or health care ben	efits? Applicant: Subcontractor:		Yes Yes		No
27.	a)b)c)d)e)	Number of claims processed: Number of FTE claim adjusters: Number or percentage of PTE claim adjusters: Percentage of claims denied: Who does the handling and adjusting of claims for	r health care ber	efits? Applicant: Subcontractor:		Yes Yes		No
27.	a)b)c)d)e)	Number of claims processed: Number of FTE claim adjusters: Number or percentage of PTE claim adjusters: Percentage of claims denied: Who does the handling and adjusting of claims for the claim handling and adjusting are subcontracted.	er health care ber	efits? Applicant: Subcontractor: Other:		Yes Yes Yes		No No
27.	a)b)c)d)e)	Number of claims processed: Number of FTE claim adjusters: Number or percentage of PTE claim adjusters: Percentage of claims denied: Who does the handling and adjusting of claims for the claim handling and adjusting are subcontracted (1) Does the Applicant review or audit the process.	er health care ber	efits? Applicant: Subcontractor: Other:		Yes Yes Yes		No No No
27.	a)b)c)d)e)	Number of claims processed: Number of FTE claim adjusters: Number or percentage of PTE claim adjusters: Percentage of claims denied: Who does the handling and adjusting of claims for the claim handling and adjusting are subcontracted (1) Does the Applicant review or audit the process.	er health care ber	efits? Applicant: Subcontractor: Other:		Yes Yes Yes		No No No
27.	a)b)c)d)e)	Number of claims processed: Number of FTE claim adjusters: Number or percentage of PTE claim adjusters: Percentage of claims denied: Who does the handling and adjusting of claims for the claim handling and adjusting are subcontracted (1) Does the Applicant review or audit the process (2) Is the subcontractor required to maintain errors (3) What minimum limits are required?	r health care beneases? rs and omissions	efits? Applicant: Subcontractor: Other:		Yes Yes Yes Yes		No No No No
27.	a)b)c)d)e)	Number of claims processed: Number of FTE claim adjusters: Number or percentage of PTE claim adjusters: Percentage of claims denied: Who does the handling and adjusting of claims for the claim handling and adjusting are subcontracted (1) Does the Applicant review or audit the process (2) Is the subcontractor required to maintain error (3) What minimum limits are required? (4) Does the Applicant indemnify the subcontractor required.	er health care beress? ers and omissions etor? ant? ring, or other fina	refits? Applicant: Subcontractor: Other: insurance?		Yes Yes Yes Yes		No No No

PA	RT	V. ADVERTISING/MARKETING/SALES				
28.	a)	Do all contracts, sales literature, and brochures expressly identify covered and non-covered procedures?		Yes		No
	b)	Do any contracts, sales literature, or brochures use the term(s) "investigative" or "experimental" procedures? If "Yes":		Yes		No
		(1) Do all such materials define what is considered "investigative" or "experimental"?		Yes		No
		(2) Do all such materials clearly state that the Applicant has discretionary authority in the interpretation and administration of the plan's provisions?		Yes		No
	c)	Do contracts, sales literature, and brochures expressly refer to all contracted health care providers as independent contractors?		Yes		No
	d)	Do any contracts, sales literature, or brochures make statements or warranties as to the quality of health care, breadth of plan, providing all the needed care or being the "best" plan, etc.?		Yes		No
	e)	Does the Applicant's legal counsel review and approve all contracts, sales literature, brochures, advertisements, and other marketing materials prior to their use?		Yes		No
	f)	Are enrollee satisfaction surveys conducted? If "Yes," how often?		Yes		No
	g)	Please attach or describe the results from the most recent enrollee survey:				
РΔ	RT	VI. CLAIMS INFORMATION				
29.	bee	ring the past five (5) years, no claims such as would fall within the scope of the proposed in en made against the Applicant or any individual or entity proposed for coverage, except as s payments and defense costs). If answer is none, so state:	foll	lows (
AG	RE	WITHOUT PREJUDICE TO ANY OTHER RIGHTS AND REMEDIES OF THE UNDERWIND THAT ANY CLAIM REQUIRED TO BE DISCLOSED IN RESPONSE TO QUESTION 2 THE PROPOSED INSURANCE.	RITI 9 IS	ER, IT	IS LU[DEC
30.	suk om mig	ring the past five (5) years, neither the Applicant nor any individual or entity proposed for comitted any claims or given notice of any fact, circumstance, situation, transaction, event, as ission which they had reason to believe might or could reasonably be forseen to give rise to ght fall within the scope of insurance with any insurer or self-insurance instrument, except a nswer is none, so state:	ct, e	error, o	or that	
AG FR SIT	REE OM UA	WITHOUT PREJUDICE TO ANY OTHER RIGHTS AND REMEDIES OF THE UNDERWIFED THAT ANY CLAIM REQUIRED TO BE DISCLOSED IN RESPONSE TO QUESTION 3 THE PROPOSED INSURANCE, AND THAT ANY CLAIM ARISING FROM ANY FACT, CION, TRANSACTION, EVENT, ACT, ERROR, OR OMISSION REQUIRED TO BE DISCLONSE TO QUESTION 30 IS EXCLUDED FROM THE PROPOSED INSURANCE.	0 IS	EXC UMS	LU[TAN	
31.	situ be	ither the Applicant nor any individual or entity proposed for coverage, is aware of any fact, lation, transaction, event, act, error, or omission which they have reason to believe may or foreseen to give rise to a claim that may fall within the scope of the proposed insurance, exnswer is none, so state:	cou	ld rea	son	ably

NOTE: WITHOUT PREJUDICE TO ANY OTHER RIGHTS AND REMEDIES OF THE UNDERWRITER, IT IS AGREED THAT ANY CLAIM ARISING FROM ANY FACT, CIRCUMSTANCE, SITUATION, TRANSACTION, EVENT, ACT, ERROR OR OMISSION REQUIRED TO BE DISCLOSED IN RESPONSE TO QUESTION 31 IS EXCLUDED FROM THE PROPOSED INSURANCE.

PART VII. ATTACHMENTS

- 32. Please attach copies of the following documents to this Application. These documents shall be a part of this Application:
 - a) Applicant's last 2 audited or accountant-prepared financial statements with notes;
 - b) Most recent actuarial report, if applicable;
 - c) If the **Applicant** is newly formed, Pro Forma financial statements;
 - d) If the **Applicant** is newly formed, Business Plan;
 - e) Applicant's by-laws;
 - f) The names, occupations, and business affiliations of all of the **Applicant's** directors and officers;
 - g) Applicant's organization chart;
 - h) Written utilization review procedures, including procedures for denials of benefits and appeals;
 - i) Written credentialing and peer review procedures;
 - j) Sample contract(s) with health care providers (physicians, hospitals, and others);
 - k) Sample contract(s) with enrollee(s) or membership handbook;
 - Sample contracts with vendors;
 - m) Sample TPA or ASO contract(s);
 - n) Sample sales literature, brochures, advertisements, and other marketing materials (including enrollee packet);
 - o) Privacy policies and procedures; and
 - p) Sample consent forms.

PART VIII. SIGNATURES

The undersigned, as authorized agent of all individuals and entities proposed for this insurance, declares that, to the best of his/her knowledge and belief, after reasonable inquiry, the statements in this Application and any attachments or information submitted with this Application (together referred to as the "Application") are true and complete.

The information in this Application is material to the risk accepted by the Underwriter. If a policy is issued it will be in reliance by the Underwriter upon the Application, and the Application will be the basis of the contract.

The information contained in and submitted with this Application is on file with the Underwriter, and along with the Application will be considered physically attached to, part of, and incorporated into the policy, if issued.

The Underwriter is authorized to make any inquiry in connection with this Application. The Underwriter's acceptance of this Application or the making of any subsequent inquiry does not bind the **Applicant** or the Underwriter to complete the insurance or issue a policy.

If the information in this Application materially changes prior to the effective date of the policy, the **Applicant** will immediately notify the Underwriter, and the Underwriter may modify or withdraw any quotation or agreement to bind insurance.

The undersigned declares that all individuals and entities proposed for this insurance understand:

- a) the policy, if issued, shall apply only to "Claims" that are first made against the "Insured" during the "Policy Period" and are reported to the Underwriter in writing during the "Policy Period" or within the time period set forth in the policy or to "Claims" that are first made against the "Insured" during the Extended Reporting Period, if applicable and reported to the Underwriter in writing during the Extended Reporting Period or within the time period set forth in the policy; and
- b) the limit of liability available under the policy, if issued, to pay damages, settlements, or judgments shall be reduced, and may be exhausted, by payment of "Defense Expenses," and "Defense Expenses" also shall be applied against the retention.

NOTICE TO ARKANSAS, MINNESOTA, AND OHIO APPLICANTS: Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud, which is a crime.

NOTICE TO COLORADO APPLICANTS: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policy holder or claimant for the purpose of defrauding or attempting to defraud the policy holder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

NOTICE TO DISTRICT OF COLUMBIA APPLICANTS: WARNING - it is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

NOTICE TO FLORIDA APPLICANTS: Any person who, knowingly and with intent to injure, defraud, or deceive any employer or employee, insurance company, or self-insured program, files a statement of claim or an application containing any false or misleading information is guilty of a felony of the third degree.

NOTICE TO KENTUCKY APPLICANTS: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime.

NOTICE TO LOUISIANA AND NEW MEXICO APPLICANTS: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

NOTICE TO MAINE, TENNESSEE, VIRGINIA AND WASHINGTON APPLICANTS: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, or a denial of insurance benefits.

NOTICE TO MARYLAND APPLICANTS: Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may be guilty of insurance fraud.

NOTICE TO NEW JERSEY APPLICANTS: Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

NOTICE TO NEW YORK APPLICANTS: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

NOTICE TO OKLAHOMA APPLICANTS: Any person who knowingly and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

NOTICE TO OREGON AND TEXAS APPLICANTS: Any person who makes an intentional misstatement that is material to the risk may be found guilty of insurance fraud by a court of law.

NOTICE TO PENNSYLVANIA APPLICANTS: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

APPLICANT		The state of the s
BY (Chairman and/or President)	TITLE	DATE

NOTE: This Application must be signed by the Chairman and/or President of the **Applicant** acting as the authorized agent of all individuals and entities proposed for this insurance.

PRODUCED BY (Insurance Agent)	INSURANCE AGENCY Secure Net Insurance Services, Inc.	
INSURANCE AGENCY TAXPAYER ID OR SOCIAL SECURITY NO. On file	AGENT LICENSE NO. 0D25363	
ADDRESS (No., Street, City, State, and ZIP Code)		
18425 Burbank Blvd. #714, Tarzana, CA 91356		
EMAIL ADDRESS		

SUBMITTED BY (Insurance Agency)	INSURANCE AGENCY TAXPAYER ID OR SOCIAL SECURITY NO.	AGENT LICENSE NO.
ADDRESS (No., Street, City, State, and ZIP Co	de)	

When complete, please fax back to: 818-343-4075 or email to: info@securenetinsurance.com